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Letter of Recommendation

January 7, 2020

I am pleased to write this letter of recommendation for Susan Pankratz for your technical & sound needs.

We are currently working with Susan for our sound tech needs which include a variety of weekly sermon speakers and various visiting musicians during our Sunday service.

Upon contracting with Susan, she spent the time to not only inventory our equipment, but to document and obtain manuals for each piece of equipment. She further made the necessary repairs and adjustments to our existing equipment as well as providing us with recommendations for upgrades within the first few weeks of working with our group.

Every Sunday Susan supports our musicians with their variety of needs. Susan knows her stuff, she is very professional and has an intimate working knowledge of the technology and how to make it work expertly. After her first week with us our sound quality improved significantly. We gratefully continue to work with her.

I highly recommend her for your sound technician needs.

Warm Regards,

A handwritten signature in black ink that reads "Rev. Alice Reid". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Rev. Alice Reid
Spiritual Director